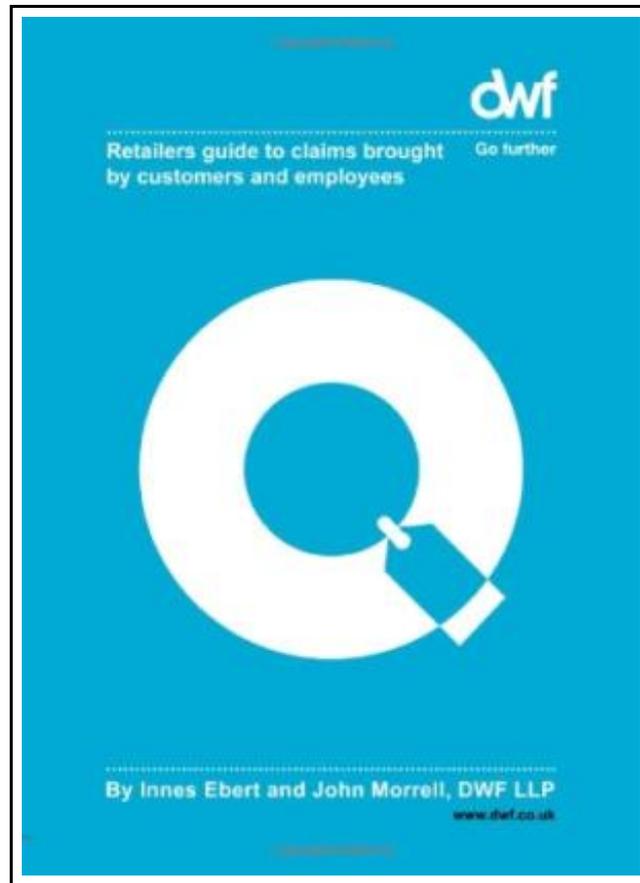


# Retailers Guide to Claims Brought by Customers and Employees



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*Undoubtedly, this is the greatest job by any author. It is actually filled with wisdom and knowledge I am quickly could get a pleasure of reading a written book.*

*(Kade Ankunding)*

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DWF LLP. Paperback. Book Condition: new. BRAND NEW, Retailers Guide to Claims Brought by Customers and Employees, Innes Ebert, John Morrell, Perry Hill, This book deals with claims specifically arising against the retail industry. Retailers face claims from visitors to their premises, employees and those who purchase their products. This book seeks to explain the laws surrounding the specific civil and contractual claims which retailers face and to give guidance to those who deal with legal issues relating to retailers. This book takes account of the latest developments including: Claims under the Occupiers' Liability Acts 1957 and 1984 The duty owed to customers Latest examples of the Courts' approach to the system of inspection Floors in the workplace, slipping and tripping and obstructions on the floor Violence in the workplace Employees working away from their employers' premises Claims for harassment and stress at work Retailers' powers of arrest and detention Liability for defective products and the Consumer Protection Act 1987 The book is essential reading for those dealing with retail claims, retail risk managers and insurance industry professionals dealing with the retail sector. General editors: John Morrell, Director, DWF Innes Ebert, Partner, DWF Contributors: Perry Hill, Partner, DWF Catherine May, Partner, DWF.



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